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# John Lickert

## Objective

To obtain a full-time job leading to a rewarding career.

## Experience

05/2003 - Present | NCO Financial Solutions | Canonsburg, PA

**Account Supervisor/Lights Out in Error**

- Answer incoming escalated calls
- Set payment arrangements
- Discuss billing inquiries

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05/1999 – 10/2002 | Fastenal, Inc. | Cranberry, PA

**Warehouse Manager**

- Pack/ship orders
- Deliver orders
- Track inventory/Audits

## Education

08/1994 – 06/1998 | Southside Beaver High School | Hookstown, PA

**High School Diploma**

## References

References are available on request.