

**Robert Sattler**  
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## **Professional Experience**

### **American National Property and Casualty Company**

Pittsburgh, PA 4/2009 – Current ( **Senior Field Material Damage Adjuster** )  
Handle all material damage claims within an assigned territory including auto, boats, motorcycles and rv's. This includes working with direct repair shops, doing field re-inspections and auditing of independent estimates.

### **Hillsborough County Risk Management / Cambridge Integrated Services/ ISO ( Insurance Overload )/ Doan and SCA Appraisers**

Tampa, FL 05/2006 – 4/2009 ( **General Liability Adjuster** )  
Handled all liability claims for the Hillsborough County up to the statutory limit of \$100k. These claims included slip and fall, pot holes, third party property fleet and auto liability. This was a temporary position through insurance overload, as the county was in the process of converting over to a new TPA. Self contracted auto appraiser working for Doan Appraisers and SCA.

### **AIG Personal Lines Claims**

Tampa, FL 6/2003-5/2006

#### **Branch fire / theft claim specialist ( 10/2004 – 5/2006 )**

Responsible for determining coverage, investigations, prepare damage estimates, conduct in person interviews, schedule euo's while working towards resolution of such claims. This position works closely with local law enforcement, aigwir, and siu. Prepared individual claim reports, file audits while mentoring junior adjusters.

#### **Field Claims Generalist & Auto Appraiser ( 6/2003-10/2004 )**

Handled assigned bodily injury claims within an assigned territory along with preparing property damage estimates using ADP Pen-Pro

### **Action Adjustment and Appraisal Services** (Independent Adjusting Company)

Columbus, Ohio 5/1997-6/2003

#### **President and Owner**

Multi-line claims adjusting company specializing in auto/truck liability assignments, auto estimating and property damage. Also contracted with NCA for handling of storm property claims in central Ohio. Also handled bodily injury and auto damage claims for companies on a contract fee schedule.

**Custard Insurance Adjusters**

Columbus, Ohio 10/1995-5/1997

**Assistant Branch Manager/Adjuster**

Assisted branch manager in the day to day operations of the branch office including; marketing, coordinating accounts, and maintaining reports while also performing the duties of multi-line adjuster. Handled both personal and commercial claims, including general liability, casualty and property.

**A-1 General**

Columbus, Ohio 7/1993-10/1995

**AGENT**

Quoted non-standard auto, authorized policies, received payments and assisted with overall management of office

**Colonial Insurance of California**

Columbus, Ohio 10/1990-7/1993

**Senior Auto Liability Claims Examiner**

Seasoned auto liability adjuster a proven record of accomplishment in general adjusting skills, investigations, coverage issues, as well as strong negotiation skills. Particularly with represented parties.

6/92 – Received the Vice Presidents Award for Excellence in Claims Handling and Customer Service.

Held highest settlement authority within the claims department

Multi-state adjusting experience (Ohio, Tennessee, Indiana, and Kentucky)

**Crawford and Company**

Manchester, NH 7/1988-10/1990

**Multi-line Claims Adjuster**

General exposure to worker's compensation, with a high concentration in the handling of casualty and general liability. Experienced in routine insurance practices, with an emphasis of uncovering potential liability. Additionally adhered to policy guidelines of our clients with regards to reserving, reporting and in concluding the loss.

**EDUCATION**

Youngstown State University; Youngstown, Ohio BSBA 1986

Crawford & Company Casualty School - July 1988

Member Columbus Claims Association - December 1990 - 1993

Member CPPC: 2001-2003

State of Ohio P&C License, Life and Health - October 2000

Vale National Residential Property School - June 2002

Florida 620 All Lines Adjusting license - October 2003

State of PA, Motor Vehicle Appraisers License 2007

Hall Boat School – May 2009

RV School – Springfield, MO April 2011

Heavy Truck/Equipment Estimating–Fox Valley Tech School 2011

**REFERENCES**

Furnished upon request