

**THOMAS W. BOCK**  
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**OBJECTIVE**

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Seeking a position in project management in natural gas industry.

**SUMMARY OF QUALIFICATIONS**

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I am an accomplished professional with over 14 years of experience in the United States Army. Highly recognized for personnel and operations management. Highly skilled in the area of planning and coordinating personnel in a team environment, skills which were utilized during Operation Iraqi Freedom 2008-2009 and Homeland Security (HLS) communications exercises in 2007. Knowledge of electronic schematics and trouble shooting procedures on various types of electronic equipment. Technical knowledge includes but is not limited to the operations and management of the IGX REDCOM Switch, Promina 400/800 Multiplexer, Fiber Optic and Pulse Code Modulation (PCM) cable operations and installation, UHF and SHF transmission equipment, SATCOM, and digital voice switch operations and installation. Computer knowledge includes but is not limited to Microsoft Word, Excel, Access, PowerPoint, Windows XP and 2000, Internet Explorer, Norton Anti-virus packages, and various other IDS and firewall software packages and peripherals. Provide guidance as the SME in the implementation and validation of network infrastructure for the United States Army, Tactical Battle Command, G6/S6 Training including the Maneuver Control System (MCS), Command Post of the Future (CPOF), Battle Command Common Services (BCCS), Tactical Share Point Web Portal and Warfighter Information Network-Tactical (WIN-T). Currently maintain a Department of Defense **Top Secret** security clearance.

**WORK EXPERIENCE**

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February 2010 - Present

***Electronics Technician. CSMS-WEST Coraopolis PA***

Research electronic systems technical data to determine the cause of test or operational failures. Participate in test requirements and/or test specification change reviews. Coordinate all aspects of system related production equipment. Support development of standard operating procedures on equipment specifications by researching system engineering/technical data, test specifications and maintenance plans to define test/repair candidates, test equipment requirements, fault isolation requirements and anticipate work flow. Research technical data to ascertain if a failure is a software fault and develop interim software change to correct deficiencies. Provide technical support regarding acceptance test requirements. Develop documentation such as Engineering Test Procedures, Technical Manuals, Process Instruction, Technical Orders, and Depot Maintenance Work Requirements.

October 2009 - February 2010

***Non-Commissioned Officer in charge of RESET, CSMS West, Coraopolis, PA***

Lead a team comprised of twelve responsible for the repair and reinstatement of military equipment returning from Iraq and Afghanistan. Scope of duties included but not limited to managing logistical planning for twelve National Guard military units as well as Contract Field Service Representatives. Responsible for planning, budgeting and reporting costs to higher authorities using several software tools such as Microsoft Excel (Gantt charting) as well as QuickBase. Developed and

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implemented financial risk management plans on a monthly basis to include material and personnel costs by utilizing the Maxviex Network Management tool. Established and maintained a positive rapport with several private contractors such as DATAPATH, RATHEON and GENDYN that were associated with the RESET project. Successfully controlled project administrative duties such as “work orders”, man-hour reports and reclamation statements on a continuous basis.

September 2008 – September 2009

***Senior Satellite Communications Coordinator/Operator, 656 Signal Company, 56<sup>th</sup> BDE, Iraq***

Provided technical assistance to subordinates engaged in the operation and maintenance of satellite communication systems. Responsible for the installation and operation of twelve satellite communication terminals within the Brigade, providing communications for many units in several areas throughout Iraq. Duties included installation, configuration, operating, and conducting performance tests as well as preventative maintenance checks. Directly supporting maintenance on satellite communications equipment and associated devices. Conducted stressed and unstressed network operations. Oversaw quality control tests on circuits, trunk groups, systems, and associated equipment. Prepared system and equipment related forms and reports. Directed and participated in the installing, testing, troubleshooting, and maintaining of the following technologies: VSAT, LAN/WAN, NIPRNET, SIPRNET, IP networking, TDMA/FDMA satellite modems. Familiar with encryption, VOIP, storage area networks, network management, analog video, video networking over IP, multicast routing, server functions. Oversee the installation, operation, and maintenance of all aspects of the network, as well as providing operator training.

September 2006 – September 2008

***Administrative Non-Commissioned Officer in Charge of 656 Signal Company, Torrance, PA***

Oversaw preparation of 67 soldiers for deployment to Iraq. Responsible for training as well as logistical outlines for the Company, coordinating and executing training as well as preparing mission briefs to superiors. Provided continuous guidance and supervision to the PAC and legal sections. Evaluated, developed, and revised training materials. Furnished training resources to conduct and maintain four companies and a staff consisting of over 400 military and civilian personnel; located throughout Kuwait, Southern Iraq, and Fort Gordon. Developed procedures for all units to ensure training was conducted and synchronized correctly throughout the entire area of operations. Effectively managed resources eventually meeting all training goals under budget. Supervised and managed the Unit Status Report (USR) database for the battalions. Educated key leaders within the organization on how to develop and implement training in significant areas of weakness for the battalion, eventually changing the Standard Operating Procedure.

March 1998 – June 2003

***Fire Direction Specialist, United States Army***

Oversaw training exercises in the classroom and in the field under simulated combat in the following areas: Map Reading, Land Navigation, Observed Fire Procedures, Digital Operations, Fire Support Team Vehicle Maintenance, and Laser Operations. Topics covered in the training courses include methods of computing target locations, ammunition-handling techniques, gun, missile and rocket system operations, and artillery tactics.

## EDUCATION

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-Bachelor of Science Degree, Communications, University of Pittsburgh, 2008

-Advanced Noncommissioned Officer Course- “team building” (ANOC) 6 Months, November 2005 – April 2006

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- Basic Noncommissioned Officer Course- 240 hours, October 2003
- Primary Leadership Development Course (PLDC) *2 Months* March - April 2002
- Small Group Leader Instruction Course-50 hours, October 2000

### **MILITARY & TECHNICAL TRAINING**

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- KU Satellite Training Level III- 200 hours, August 2007
- Maxview Network Management Tool- 40 hours, August 2006
- Satellite Communication Course (25S) *10 Months*, July 2003 - May 2004
- REDCOM Switch Operations Course- 40 hours, February 2003
- GX/Promina 400/800 Multiplexer Operations Course- 40 hours, February 2000
- Real Secure 6.5 Intrusion and Detection Course, (New Horizon) -40 hours, January 2002

References and performance reviews available upon request.